METRO BUSINESS COLLEGE (MBC) is a private career college. MBC is owned and operated by G.R.H., Inc., a Missouri Corporation whose CEO is George R. Holske. Metro Business College maintains a corporate office as Metro Education Group at 10777 Sunset Office Drive, Suite 330, St. Louis, Missouri 63127.

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Cape Girardeau, Missouri 63701-2122
Phone: (573) 334-9181
Toll Free: 1-888-206-4545
Fax: (573) 334-0617
infocape@metrobusinesscollege.edu

ADDITIONAL LOCATIONS
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1202 East Hwy. 72
Rolla, Missouri 65401-0839
Phone: (573) 364-8464
Toll Free: 1-888-206-4545
Fax: (573) 364-8077
inforolla@metrobusinesscollege.edu

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Fax: (573) 635-6999
infojeff@metrobusinesscollege.edu

METRO BUSINESS COLLEGE IS AN EQUAL OPPORTUNITY EMPLOYER

Our web address is www.metrobusinesscollege.edu

This catalog supersedes all other catalogs as of March 7, 2017.

For graduation and placement rates, program costs and other information, please go to www.metrobusinesscollege.edu/disclosures.html

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MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

Dear Student:

I welcome this opportunity to introduce you to Metro Business College. MBC endeavors to assist each individual in acquiring skills that will enable you to compete in today’s highly competitive job market. MBC has long been a leader in business and technical education.

Employers demand people who can step into their offices and businesses and do a full day’s work from the beginning - people who know and understand how business operates. To meet this need, MBC makes every effort to provide the finest training and education possible. MBC is realistically attuned to the needs of business and industry as well as the rapid technological progress of our day. Programs of study are designed to provide students with skills that are marketable today and with knowledge that will allow them to grow and realize their maximum career potential in the future.

Students learn through a combination of classroom instruction, demonstration, and practical “hands-on” experience. Class size is small and instruction is personalized. Through individual initiative and hard work, each student will learn the skills and knowledge necessary for the job market.

Your future is in your hands. With the help of Metro Business College, your future can be bright and fulfilling. Work hard, study hard, and you can achieve success.

Sincerely,

George R. Holske

George R. Holske
CEO
MISSION STATEMENT

Metro Business College (MBC) is dedicated to the personal and educational development of each of its students. The programs of study are designed around a philosophy of individualized learning and quality instruction. As an educational and training institution, MBC is concerned not only with the education of our students in specialized training programs, but also with their personal development. We endeavor to prepare men and women to meet career demands and to develop within them a sense of responsibility to their families, to their employers, to their community, and to themselves.

OBJECTIVES

Business and vocational education must continually address the needs of the student preparing for employment. Metro Business College’s objectives demand the development of a competent and confident individual whose skills match the needs of employers. Our objectives are:

1. To provide students with an atmosphere conducive to learning.
2. To instruct the student in the basic concepts and practices of each field of study.
3. To provide experience by practical application during a student’s education.
4. To prepare each student for at least an entry level position.
5. To aid each student in obtaining employment.
6. To assist and motivate each student in attaining his/her intellectual and vocational potential.
7. To provide students with the skills to enable them to compete successfully in the employment marketplace.

ACCREDITATION, APPROVAL, AND AFFILIATIONS

Metro Business College is proud of its membership, participation, and contribution to a number of organizations. These groups work diligently to preserve high standards of excellence and quality in education.

CERTIFIED to operate by the Missouri Coordinating Board for Higher Education, 205 Jefferson Street, Jefferson City, Missouri 65102.
Phone: (573) 751-2361

ACCREDED by the Accrediting Council for Independent Colleges and Schools (ACICS), 750 First Street, NE, Suite 980, Washington, D.C. 20002-4241 to award Certificates, Diplomas, and Associate of Applied Science Degrees. ACICS is recognized as a national accrediting agency by the Council for Higher Education Accreditation.
Phone: (202) 336-6780

APPROVED by the Missouri State Approving Agency
Veteran Education Section
Division of Vocational Rehabilitation

APPROVED by the Missouri Board of Therapeutic Massage

APPROVED by the U.S. Department of Immigration and Naturalization

MEMBERSHIP in the Association of Private Sector Colleges and Universities

MEMBERSHIP in the Missouri Association of Student Financial Aid Professionals

CORPORATE STAFF

Chief Executive Officer ................................................................. George Holske
Vice President of Operations .................................................... Mary Buckley
Executive Assistant ................................................................. Randy Martin
Corporate Compliance Coordinator/Equal Opportunity Coordinator ........ Justin Detjen
Default Management Coordinator ........................................... Lisa Fialka
Information Technology Coordinator ....................................... Randy Chockley

ADMINISTRATIVE PREROGATIVES

Metro Business College reserves the right at any time to add to or delete from any of their programs of study; update and change courses; make faculty changes; modify tuition rates and fees; change or eliminate textbooks; or change any rule or regulation.

EDUCATION BOARD

The Metro Business College Education Board consists of three (3) members including the Director, Education Director and one member of the faculty. (Faculty members will be appointed to preside at the meetings on a rotating basis.)

NOTICE OF NONDISCRIMINATORY POLICY

Metro Business College admits students of any race, religion, color, sex, age, national origin, or disability to all the rights, privileges, programs and activities generally accorded or made available to students at the school. It does not discriminate on the basis of race, religion, color, sex, sexual orientation, gender identity, age, disability, ethnic or national origin, political affiliation or beliefs in administration of its educational policies, admissions policies, and other school-administered programs. MBC’s programs are accessible for the disabled. MBC complies with the provisions of the Americans with Disabilities Act.

ARTICULATION AGREEMENTS

Metro Business College has articulation agreements with National American University and Lindenwood University. Please contact the Campus Director/ Education Director for more information on these agreements.

ADMISSION INFORMATION

ADMISSION PROCEDURES

New Students

Metro Business College is interested in students with a desire to succeed. To be admitted as a regular student, an applicant must be a high school graduate, passed an approved high school equivalency exam, or have a General Education Development (GED) Certificate. If a high school graduate, the applicant must have on file an official copy of their high school transcript. All applicants must have an interview with an admissions representative of the College and pass an entrance assessment. Persons may be denied admission on the grounds of an unsatisfactory interview or failure to achieve a minimum score on the entrance assessment. Applicants for the Massage Therapy program as well as all Medical programs must submit the Evidence of Good Health form. This form should be on file prior to starting school. Applicants are notified by the Metro Business College Director as to acceptance. MBC reserves the right to reject an applicant for any justifiable reason.

Individuals not using federal financial assistance wishing to register for a single course for academic credit may be admitted without a high school diploma or GED. These individuals may take a maximum of four courses from Metro Business College.

Individuals not using federal financial assistance wishing to register for non-academic credit hours (normally in the evenings) may be admitted without a high school diploma or GED.

Associates of Applied Science Degree Students

Metro Business College Associate of Applied Science Degree programs are offered in the following disciplines:
Students may enroll in these programs during the admissions process.

Students who wish to make application for an Associate of Applied Science Degree program while in a certificate or diploma program may do so anytime after completing their second term of training. The student must have a minimum academic cumulative grade point average (CGPA) of 2.50 to be accepted into the Associate of Applied Science Degree program. Students must submit an application to the Director of the College. Students are then notified by the Director as to their acceptance into the Associate of Applied Science Degree program.

**MINIMUM ENTRANCE ASSESSMENT SCORES BY PROGRAM**

<table>
<thead>
<tr>
<th>Program</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative Assistant</td>
<td>15</td>
</tr>
<tr>
<td>Massage Therapy</td>
<td>17</td>
</tr>
<tr>
<td>Medical Assistant</td>
<td>17</td>
</tr>
<tr>
<td>Business Administration</td>
<td>18</td>
</tr>
<tr>
<td>Medical Specialist</td>
<td>18</td>
</tr>
<tr>
<td>Medical Billing and Coding Specialist</td>
<td>18</td>
</tr>
</tbody>
</table>

**ENROLLMENT AND STARTING DATES**

Registration is an ongoing process at Metro Business College. MBC will register students on a year round basis. Upon notification of admission, a student must make arrangements with the College for a starting date (see MBC Catalog Supplement). For a student to be considered “enrolled”, a Metro Business College Enrollment Contract must be finalized. Any applicable financial aid forms are to be completed at this time.

**ORIENTATION**

Orientation is held for all new students. Orientation acquaints new students with the rules and procedures of the College and answers questions regarding College activities and operations. The orientation session is conducted to allow new students to interact among themselves and with the MBC staff and faculty.

**FINANCIAL ASSISTANCE**

Metro Business College participates in a number of financial assistance programs. The Financial Aid Office coordinates the benefits of the programs and monitors disbursement of funds.

MBC participates in the Federal PELL Grant Program, Federal Supplemental Educational Opportunity Grant (FSEOG) and the William D. Ford Federal Direct Student Loan Program. In order for the student to apply for financial aid, the student must file the Free Application for Student Financial Aid (FAFSA). The student may apply by meeting with the Financial Aid Coordinator at their chosen campus. The amount of any award may vary from year to year. Financial Aid Awards are disbursed each term for all programs except Massage Therapy, which is disbursed twice during the program. Check with the Financial Aid Office at the campus you attend for information.

The Federal PELL Grant is an entitlement program administered by the U.S. Department of Education, which provides grants directly to the student based on need. The amount of the grant is based on family size, income, assets, and the cost of attendance at a given school. Its purpose is to guarantee access and choice to students from families with low and modest incomes. Students interested in obtaining more information about the Federal PELL Grant program may contact the MBC Financial Aid Office.

The Federal Supplemental Educational Opportunity Grant (FSEOG) is a campus-based financial aid program. An eligible recipient must be an undergraduate student and have financial need, and students with the lowest EFCs receiving PELL Grants for the award year have primary consideration for FSEOG money.

The William D. Ford Direct Loan Program provides low-interest, long-term loans to students and their parents to help meet educational expenses. Federal Subsidized Stafford Loans and Federal Direct Subsidized Stafford Loans are awarded on the basis of financial need. Federal Unsubsidized Stafford Loans and Federal Direct Unsubsidized Loans are designed to provide financial aid to students who do not demonstrate need for the Federal Subsidized Stafford Loan or the Federal Direct Subsidized Stafford Loan. Payments on both the subsidized loan and the unsubsidized loan begin six months after the student completes or leaves their educational program. Any student who borrows student loan funds, regardless of the program, must attend entrance and exit loan counseling as a condition of receiving student loan funds. The counseling sessions may also be accomplished on the Internet at www.StudentLoans.gov or www.mappingyourfuture.org. Students interested in obtaining a student loan should contact the Financial Aid Office. Should a student wish to apply online they may go to www.metrobusinesscollege.edu and apply on Metro’s Financial Aid page.

Direct PLUS Loans are available to assist qualified parents to borrow in order to pay the education expenses of each dependent student. PLUS loan amounts are limited to the difference between the student’s total cost of education and other financial aid the student will receive. A parent may apply online, or through the Financial Aid Office at the campus the student will attend.

Students who receive financial aid through various government programs and other sources should be aware of the rules and regulations that govern a student during training. Although the financial aid may be administered through Metro Business College, the regulations of the program may be stricter and supersede the rules and regulations of MBC.

MBC students receiving financial aid funds must be meeting satisfactory progress in order to continue receiving their awards. For more information, see Satisfactory Progress and Financial Assistance Requirements.

**UNUSUAL ENROLLMENT HISTORY (UEH) FLAG**

Effective July 1, 2013, the Unusual Enrollment History (UEH) flag may affect students’ financial aid eligibility. All students with a UEH flag 3 and some students with a UEH flag 2 will be required to provide their academic transcripts or grade reports from all colleges and universities attended during the review period (the prior three award years). If credit or clock hours were not earned at each institution the student attended during these award years but the student received Pell Grant funds, then the student may be determined to be ineligible for further federal financial aid. The financial aid office has the authority to require an official academic transcript from any and all colleges and universities attended during the review period if the documents provided are unclear.

If MBC determines a student to be ineligible for financial aid on the basis of (or lack of) documentation, the student may appeal the determination to the Director/Education Director and Financial Aid Coordinator. A student’s UEH appeal must be in writing.

Students whose aid eligibility has been denied as a result of their UEH may regain their financial aid eligibility after meeting with the Director/Education Director, enrolling in and successfully completing at least one term (at least 6 credit hours or 60 clock hours) without dropping, withdrawing from, or failing any courses after the term begins. During this term, students must still adhere to the MBC Satisfactory Academic Progress policy and are not eligible for financial aid.

**SCHOLARSHIPS**

A Scholarship is an amount of money that is awarded to students on the basis of merit and/or
need to help fund their education without being required to be paid back. MBC has two scholarships that new students may apply for: the Metro Education Group (MEG) Scholarship and the MBC High School Graduate Scholarship. These scholarships are awarded to students who are eligible and who turn in the appropriate application work; however, students must be aware that not every entry will result in a scholarship being awarded. Those wishing to apply for a scholarship must be enrolled in a program. There may only be one of each scholarship awarded per term per campus.

The Metro Education Group (MEG) Scholarship is available for new students who are not recent high school graduates. In order to apply, students must turn in the application form and complete a short, typed essay (as explained on the application form).

The MBC High School Graduate Scholarship is for new students who are recent high school graduates. In order to apply, students must turn in the application form, complete a brief description, and turn in a letter of recommendation from a teacher or a high school counselor. Students must also have had a CGPA of at least a 2.0 or the equivalent of a C average in high school.

The amount of the scholarship that can be awarded is the same. For both scholarships, Certificate programs are allowed a maximum of $750, and Associate’s Degree programs are allowed a maximum of $1500. The scholarships are applied to a student’s tuition in the amount of $250 per term. If a student withdraws before the full amount of their scholarship has been applied, the remaining amount of scholarship will be forfeited. Anyone wishing to apply for a scholarship may obtain an application from the MBC Admissions office or Financial Aid office. Scholarship applications need to be submitted no later than one week prior to the term start. A student who receives an MBC scholarship will be notified by the Director.

Although MBC offers two scholarships, students are encouraged to search and apply for other scholarships. When searching for other scholarships, students should be aware that MBC itself may not be eligible to receive some scholarships. Some reputable online scholarship search engines include the following: Fastweb, ScholarshipExperts, SuperCollege Scholarship Search, and Sallie Mae’s Scholarship Search.

**ACADEMIC INFORMATION**

**CREDIT HOUR DEFINITION**

Metro Business College courses are measured in quarter credit hours. An academic quarter credit hour is equivalent to a minimum of 10 lecture hours, 20 laboratory hours, or 30 externship hours of instruction. A MBC course hour is equivalent to 60 minutes of instruction in each 60 minute period.

**CLOCK HOUR DEFINITION FOR THE MASSAGE THERAPY PROGRAM**

The Massage Therapy Program is considered to be a clock hour program. In order for a program to be considered a credit-hour program it must be able to completely transfer its credits into an Associate’s Degree program, and the Massage Therapy program does not. The conversion for clock to credit hour is 25 clock hours of instruction is equal to 1 quarter credit hour. The total number of clock hours in the Massage Therapy program is 720 clock hours.

**FOUR DAY SCHOOL WEEK**

Metro Business College operates on a four day school week with courses normally meeting Monday through Thursday. Most Fridays are designated as an open day to be used to meet the individual needs of students having difficulty in a particular course or courses. On these days there are no formal course sessions, however instructors are available for students who desire tutoring or other assistance with their course work. Instructors can REQUIRE a

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**GRADE RANGE POINTS**

<table>
<thead>
<tr>
<th>GRADE</th>
<th>RANGE</th>
<th>POINTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>100 – 94</td>
<td>4</td>
</tr>
<tr>
<td>B</td>
<td>93 – 86</td>
<td>3</td>
</tr>
<tr>
<td>C</td>
<td>85 – 78</td>
<td>2</td>
</tr>
<tr>
<td>D</td>
<td>77 – 70</td>
<td>1</td>
</tr>
<tr>
<td>F</td>
<td>69 – 0</td>
<td></td>
</tr>
<tr>
<td>I</td>
<td>Incomplete</td>
<td>Not Computed</td>
</tr>
<tr>
<td>W</td>
<td>Withdrawal</td>
<td>Not Computed</td>
</tr>
<tr>
<td>T</td>
<td>Transfer</td>
<td>Not Computed</td>
</tr>
<tr>
<td>P</td>
<td>Pass</td>
<td>0</td>
</tr>
</tbody>
</table>

“F” Course Failure - Recognizing the need for special instruction and/or tutoring to prevent failing a course is the responsibility of the student. A course failure is a grade of “F”. Should a student receive a failing grade, it becomes part of the student’s record. The student must re-take and pay additional tuition for any required course that was failed. If the course is a required course, it must be repeated successfully to qualify for graduation. If the failed course is a prerequisite for other courses, no subsequent course may be taken until the failed course has been re-taken and successfully completed.

“I” Incomplete - If a student is unable to complete the assigned work during the regular course due to extenuating circumstances such as extended illness, personal tragedy, accident, or a death in the immediate family, a mark of “I” may be assigned by the course instructor, with the approval of the Campus Director/Education Director. An Incomplete must be successfully completed by the end of the following term. The course work and the method of make-up that must be completed are determined by the instructor. If the Incomplete is not finished by the end of the following term, the grade will be converted to an “F”. It is the student’s responsibility to complete this work.

“W” Withdrawal - A student may withdraw from a course up to the end of the fourth week and receive a “W” which will be recorded on the student transcript. Withdrawal after the fourth week will result in an automatic “F”. A student wishing to withdraw from any course(s) is responsible for submitting a formal withdrawal form and having it approved by the Campus Director/Education Director.

“L” Leave - A student may request a leave of absence. Generally, a student requesting a leave of absence would do so if unexpected circumstances beyond a student’s control develop preventing continued attendance in all classes. Examples would include serious illness, death in the immediate family, etc. A grade of “L” is given for any courses that the student is taking during that term. Any leave of absence and grade of “L” must be approved by the Campus Director or the Education Director. If a student fails to return on or before the end of the LOA, the school will treat the student as a withdrawal.

“P” Pass - This grade is only used in the Massage Therapy program for the successful completion and passage of the MBLEx. Students do not take the MBLEx at the campus, but successful passage of the exam is a requirement for graduation. There is no traditional coursework for this requirement. A student’s GPA is not affected by having a pass grade, but students who do not successfully complete this requirement and do not earn a pass grade are not eligible for graduation in the Massage Therapy program. 

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Metro Business College programs of study consist of theoretical concepts and practical applications. Progress tests will be administered by individual instructors at their discretion. Grade reports are issued to the students upon completion of each grading term. Academic standing at MBC is based on the following grading system:
For students in a credit-hour program, student progress is reviewed at mid-term and at the end of each term. Mid-term reviews consist of grade deficiencies (a letter grade of “D” or below in a course), which will be communicated to the student.

For students in the Massage Therapy program, student progress is reviewed at the mid-point of the term, the end of the term, and halfway through the total clock hours in the program. Mid-term reviews consist of grade deficiencies (a letter grade of “D” or below in a course) and/or clock hour deficiencies, which will be communicated to the student.

**GRADUATION REQUIREMENTS**

In order to graduate from Metro Business College, a student must have earned a minimum cumulative grade point average (CGPA) of 2.00 and have successfully completed the required number of courses in their program of study within the maximum number of credits that may be attempted. Medical students must complete the core courses (those with a MED prefix) with a minimum of a “C” to graduate. Massage Therapy students must complete the core courses (those with a MED and MST prefix) with a minimum of a “C” to graduate.

Students satisfactorily completing their program of study will receive the applicable Certificate, Diploma, or Associate of Applied Science Degree. No student will be allowed to graduate with an “F” in any required course without re-taking the course and successfully completing it.

In order to graduate, all payments by the student must be current. Any fee or tuition not paid will automatically delay the release of a student’s transcript, grades, Certificate, Diploma, or Associate of Applied Science Degree until all obligations have been met.

**SATISFACTORY ACADEMIC PROGRESS POLICY**

According to the United States Department of Education and the Accrediting Council for Independent Colleges and Schools policy, all students applying for federal and/or state financial assistance must meet and maintain standards of satisfactory academic progress. At Metro Business College all students must meet and maintain the standards of satisfactory academic progress in order to continue as a regularly enrolled student and to remain eligible to continue receiving federal financial assistance. Satisfactory academic progress is reviewed at a minimum of each term for all students. The review is completed at the end of each academic term for all students, regardless of program. For students enrolled in a clock hour program, additional reviews are completed at the midpoint of the program.

Satisfactory progress is measured in terms of qualitative, quantitative and maximum time standards. Prior periods of enrollment and coursework at Metro Business College are applied to these standards including periods where a student does not receive Federal Student Assistance funding, with the following exceptions.

1. Students that change academic programs at Metro Business College (ex. Change from a Medical or Massage program to a Business program, or vice versa) are allowed to change programs of study one time without penalty. The credits and grades earned in their first program of study, that do not count toward the new program of study, will not be included in the review of satisfactory academic progress.

2. Students may also change from an Associate of Applied Science degree program to a Certificate or Diploma program within the same discipline one time without penalty. Only the courses required to complete the Certificate or Diploma program will be included in the review of satisfactory academic progress.

3. For students that graduate from a program and return for an additional program, only the courses required for the new program will be included in the review of satisfactory academic progress.

Students wishing to change programs while enrolled must discuss the change with the Campus Director/Education Director and complete the required change of program form. Students that complete a program and seek to enroll in another program of study must complete an application for Re-Admission to the College. With the exceptions listed above, all Metro Business College hours and associated GPA will transfer toward the completion of the additional program. For students that either complete or transfer in to a clock hour program, the courses taken will be converted to either credit hour or clock hours, as appropriate, and will be included in the review of satisfactory academic progress.

The following abbreviations may also be found on the transcript:

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ATM</td>
<td>Hours Attempted</td>
</tr>
<tr>
<td>ERN</td>
<td>Hours Earned</td>
</tr>
<tr>
<td>GPA</td>
<td>Grade Point Average</td>
</tr>
<tr>
<td>GRD</td>
<td>Hours Graded</td>
</tr>
<tr>
<td>PTS</td>
<td>Grade Points Earned</td>
</tr>
</tbody>
</table>

**QUALITATIVE MEASURE OF PROGRESS**

The quality of a student’s progress is measured by cumulative grade point average (CGPA). The minimum CGPA is the same for the Financial Aid recipients and non-Financial Aid recipients.

The following chart will be used to review the quality of each student’s progress enrolled in a quarter credit hour program at Metro Business College.

<table>
<thead>
<tr>
<th>Cumulative Attempted Credit Hours</th>
<th>Minimum Cumulative Grade Point Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - 22</td>
<td>1.50</td>
</tr>
<tr>
<td>23 - 42</td>
<td>1.75</td>
</tr>
<tr>
<td>43 - 62</td>
<td>2.00</td>
</tr>
<tr>
<td>63 – 82</td>
<td>2.00</td>
</tr>
<tr>
<td>83 - 140</td>
<td>2.00</td>
</tr>
</tbody>
</table>

The following chart will be used to review the quality of each student’s progress enrolled in a clock hour program at Metro Business College.

<table>
<thead>
<tr>
<th>Cumulative Scheduled Clock Hours</th>
<th>Minimum Cumulative Grade Point Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>40 – 240</td>
<td>1.50</td>
</tr>
<tr>
<td>241 – 359</td>
<td>1.75</td>
</tr>
<tr>
<td>360 – 540</td>
<td>2.00</td>
</tr>
<tr>
<td>541 – 720</td>
<td>2.00</td>
</tr>
<tr>
<td>721 – 960</td>
<td>2.00</td>
</tr>
</tbody>
</table>

When a student is given a grade of “I” (Incomplete) it will not be used to calculate CGPA. When the “I” is replaced with a letter grade, CGPA will be recalculated. Transfer credit does not count in the calculation of CGPA. A student may challenge a course by examination. This is listed as “TO” (Test-out) on the transcript. Test out credit does not count in the calculation of CGPA.

All Metro Business College students enrolled in either clock or credit hour programs must have earned a minimum CGPA of 2.00 in order to graduate from their program. Medical students must complete their core courses (those with a MED prefix) with a minimum grade of
May be added to graduate. Massage Therapy students must complete the core courses (those with a MED or MST prefix) with a minimum grade of a “C” to graduate. No student will be allowed to graduate with an “F” in any required course without re-taking and successfully completing the course.

**QUANTITATIVE MEASURE OF PROGRESS**

The quantity of a student’s progress is measured by the pace of completion (credit/clock hours earned divided by credit/clock hours attempted). This measurement applies to all students regardless of their enrollment status (i.e., full-time, part-time, three-quarter-time, half-time, and less-than-half-time). Credits attempted are defined as those credits for which students are enrolled at the end of the add/drop period of an academic term. For calculation of pace of completion, grades of “F” (Course Failure), and “L” (Leave) are counted as hours attempted, but are not counted as hours successfully completed. Grades of “I” (Incomplete) will also be counted as hours attempted, but not as hours successfully completed; however, when the “I” is replaced with a letter grade, rate of progress will be recalculated based on the credits earned. In the event that a student withdraws from a course during the stated drop/add period of a term, the credit hours associated with that course are not treated as credit hours attempted for purposes of a Pace of Completion SAP determination. Additionally, the student will not receive any academic credit for any coursework completed before withdrawing from a course during the stated drop/add period. Transfer credits and test out credits are included as credit hours attempted and successfully completed in calculating the pace of completion. Transfer clock hours and test out clock hours are not included as clock hours attempted and successfully completed in calculating the pace of completion.

The pace of completion will be calculated at the end of each academic term for all students. Students enrolled in a clock hour program will also have a review of their pace of completion at the midpoint of the program (clock hour and week midpoint) in addition to the end of each term. A student’s pace of completion is considered satisfactory when meeting the following minimum requirements.

<table>
<thead>
<tr>
<th>Cumulative Attempted Credit Hours (Includes Test Out/Transfer Credits)</th>
<th>Pace of Completion (Earned/Attempted)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - 22</td>
<td>75%</td>
</tr>
<tr>
<td>23 - 42</td>
<td>75%</td>
</tr>
<tr>
<td>43 - 62</td>
<td>75%</td>
</tr>
<tr>
<td>63 - 82</td>
<td>75%</td>
</tr>
<tr>
<td>83 - 140</td>
<td>75%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Cumulative Scheduled Clock Hours</th>
<th>Pace of Completion (Attended Clock Hours/Scheduled Clock Hours)</th>
</tr>
</thead>
<tbody>
<tr>
<td>40 – 240</td>
<td>75%</td>
</tr>
<tr>
<td>241 – 359</td>
<td>75%</td>
</tr>
<tr>
<td>360 – 540</td>
<td>75%</td>
</tr>
<tr>
<td>541 – 720</td>
<td>75%</td>
</tr>
<tr>
<td>721 – 960</td>
<td>75%</td>
</tr>
</tbody>
</table>

Additionally, it is Metro policy that each student enrolled in a credit hour program must attain a minimum pace of completion of 75% at the end of their first academic year and of 75% at the end of their second academic year. Students enrolled in the Massage Therapy program, that includes less than a full academic year of clock hours, must attain a minimum pace of completion of 75%.

**MAXIMUM TIME FRAME**

All Metro Business College students are allowed a maximum of 1.33 times or 133% of the standard length of the program to complete the requirements for graduation. This is measured by limiting students to attempting 1.33 times or 133% of the number of credits in their program of study. For the clock hour program, Massage Therapy, all program requirements must be completed within a maximum time frame of 1.33 times the normal program length, as measured in calendar time. The Massage Therapy program is 30 weeks in length, and must be completed within 40 calendar weeks. Pace of completion measurements are to ensure that students are progressing at a rate that will enable them to complete their programs within the maximum time frame. The actual maximum allowable attempted credits or clock hours are noted in the program of study listings. Time spent on an approved leave of absence is not counted against the maximum time frame.

Students exceeding the maximum time frame will be administratively withdrawn. These measurements are used for all students regardless of enrollment status (i.e., full-time, part-time, three-quarter-time, half-time, and less-than-half-time).

In measurement of Qualitative and Quantitative Progress, please note the following:

- **“I” Course Incompletes** will be counted initially as hours (credit and contact) attempted, but not as hours (credit and contact) successfully completed and will not be included in the calculation of CGPA; however, when the “I” is replaced with a letter grade, rate of progress will be recalculated based on the credits/contact hours earned and CGPA will be recalculated using the letter grade.

- **“W” Withdrawals** will not be counted as hours (credit and contact) attempted, or as hours (credit and contact) successfully completed and will not be included in the calculation of CGPA.

- **Course Repetitions** will be counted as hours (credit and contact) attempted and as hours (credit and contact) successfully completed, if completed with a passing grade, and will be included in the calculation of CGPA. See the catalog section, Repeating a Course, for additional information on the ramifications of repeating a course for financial aid purposes.

- **Noncredit Remedial Courses** are not offered at Metro Business College.

Students who fail to make Satisfactory Academic Progress as defined by the Metro Business College policy will be automatically placed on Academic Probation at any of the defined review periods. Students will be notified by mail of their status and must sign a Probation Form prior to the start of the term they are on probation. If the student fails to raise his/her progress to the accepted levels by the next review period, they will be academically dismissed from the College. Academically dismissed students are not allowed to make application for re-admission for at least one full term following dismissal. A review of the student’s qualitative and quantitative progress will be performed to determine if satisfactory academic progress can be achieved. If satisfactory academic progress cannot be achieved, the student will not be eligible for return to the College.

**ACADEMIC PROBATION**

A student in either a credit hour or clock hour program will be placed on Academic Probation when their rate of progress or cumulative grade point average (CGPA) is less than the minimum required at the end of any term. At Metro Business College, Satisfactory Academic Progress (SAP) is reviewed at the end of each term for all students. Students in the Massage Therapy Program, a clock hour program, have SAP reviews at the end of each term and at the midpoint (clock hour and week) of their program. If the review finds a lack of progress, quantitative or qualitative, the student will be placed on Academic Probation for the upcoming term and are considered to be on Financial Aid Warning for the purposes of financial aid. Students on Financial Aid Warning are eligible to receive financial assistance for the term that they are on Academic Probation.
Students on Academic Probation will be notified by mail and must participate in academic advising as deemed necessary by the Campus Director/Education Director. In addition, the student may be asked to participate in extra tutorial sessions. Students who fail to comply with these requirements are subject to academic dismissal even though their pace of completion or CGPA may be above the dismissal level.

A student on Academic Probation who does not achieve the minimum pace of completion or CGPA at the close of the Academic Probation period (their next term of attendance) will be academically dismissed. Students will be notified of academic dismissal by certified letter. A student may appeal academic dismissal if they feel that the dismissal was caused by extenuating circumstances such as extended illness, personal tragedy, accident, a death in the immediate family, or other special circumstances. This appeal must be filed within five days of the student’s receipt of the academic dismissal notice.

SATISFACTORY ACADEMIC APPEAL PROCESS

Students that have been placed on Academic Probation that do not successfully make academic progress by the end of the term following probation status will be academically dismissed from the College. Students that feel the dismissal was caused by extenuating circumstances may appeal to the Campus Director. The appeal must contain the following items and must be received by the College within five days of the student’s receipt of the notice:

- A written statement, with documentation, of why the student failed to make Satisfactory Academic Progress.
- What specifically has changed that will allow the student to make Satisfactory Academic Progress by the conclusion of the next term.

Metro Business College allows one appeal process per student per academic year. If the appeal is approved, the Campus Director/Education Director will make an academic plan for the student to follow during the term. If the appeal is approved, the student remains eligible to receive financial aid for the term. The appeal decision will be made within five days of the receipt of the formal appeal made by the student. All appeal decisions made are considered final.

SATISFACTORY PROGRESS AND FINANCIAL ASSISTANCE REQUIREMENTS

Students must meet the standards of Satisfactory Academic Progress (SAP) in order to remain eligible to receive financial assistance and to remain a Metro Business College student. Satisfactory academic progress for purposes of determining continuing federal financial assistance is determined by applying the quantitative and qualitative progress measurements in conjunction with the maximum completion time restrictions, probation provisions, academic dismissal and appeals procedures as outlined in the Satisfactory Academic Progress section of this catalog. If a student is not making SAP at any review period, they are placed on Academic Probation and are on Financial Aid Warning status for the following term. This Financial Aid Warning status lasts for one term only, during which time the student may continue to receive financial assistance. Students who fail to make satisfactory progress at the end of the Financial Aid Warning period will lose their financial aid eligibility at Metro Business College.

Students that fail to make SAP during their Probation and Financial Warning period are then academically dismissed from the College, are no longer active students and are ineligible for federal financial assistance. Reinstatement of financial assistance eligibility will occur only after re-admittance following dismissal or in the event the student’s appeal results in re-admittance.

Students returning to Metro Business College after academic dismissal must submit an application for re-admissions. The MBC Education Board must approve the re-admission. If, in the opinion of the MBC Education Board, it is highly improbable or mathematically impossible for the student to improve above the minimum standards within the first term of re-admissions, the student will not be re-admitted to the College.

Students re-admitted will be admitted on a status of Academic Probation. Students are ineligible for federal financial assistance and must bring their qualitative and quantitative measures of progress up to the minimum standards by the end of the first academic term after re-admittance. During the Academic Probation term, a midterm grade point average of 2.00 is required to remain in school and to qualify for federal financial assistance in the following term. If at the end of the term with Academic Probation status, the student has progressed above the minimum qualitative and quantitative measures of progress, the student will become eligible to receive federal financial assistance in the following term and will be considered a regular student. Students that are academically dismissed for a second time are not eligible for readmission to Metro Business College.

WITHDRAWAL POLICY

Any student who desires to withdraw from MBC during a term must do so in writing through the Campus Director/Education Director. Merely ceasing to attend classes does not constitute a withdrawal and will result in termination due to excessive absenteeism.

RE-ADMISSION POLICY

Students who wish to re-enter Metro Business College following a lapse in enrollment must submit an application for re-admission. The MBC Education Board must approve all re-admissions.

If there has been a lapse in enrollment of more than five years, the Campus Director/Education Director with the assistance from current faculty will determine if the student has retained the competency gained in previous coursework. This may be achieved by taking the approved test-out for the questioned course and passing with the required score or, for courses requiring hands-on skill (medical, massage, and computer software courses), competency will be assessed by the current instructor of those courses.

In most instances, if it has been less than five years, it will not be necessary to retake classes. However, if there are significant changes in the content of a particular course, it would be in the student’s best interest to retake the class. Students in these cases will be counseled appropriately by the Campus Director/Education Director on a case-by-case basis.

TRANSFER OF CREDITS – FROM ANOTHER INSTITUTION

Transfer credits from another institution to Metro Business College will be reviewed for acceptance by the Campus Director/Education Director. Transfer credits will be evaluated from official transcripts only. In order to transfer credits, grades must be 3.00 or higher (based on a 4.00 scale or equivalent). Credits transferred must be equivalent in content and length appropriate for the Metro Business College curriculum. Transferred grades are not computed in the student’s grade point average. Maximum time frames will be adjusted according to the number of credits that MBC accepts from other institutions. In order to receive an academic degree from MBC, the student must complete a minimum of 50% of the required courses in their program of study at MBC.

If there has been a lapse in enrollment of more than five years, the Campus Director/Education Director with the assistance from current faculty will determine if the student has retained the competency gained in previous coursework. This may be achieved by taking the approved test-out for the questioned course and passing with the required score or, for courses requiring hands-on skills (medical, massage, and computer software classes), competency will be assessed by the current instructor of those courses.

TRANSFER OF CREDITS – WITHIN THE METRO BUSINESS COLLEGE SYSTEM

Credit may be transferred within the Metro Business College System from one campus to another for full credit. Because the transfer hours and credits are for courses and programs with virtually identical curricula, transfer grades will be computed in the student’s grade point average.
TRANSFER OF CREDITS – TO ANOTHER INSTITUTION

All programs at MBC are intended to prepare the graduate with the skills and knowledge that is necessary to enter or advance in a specific career field. The receiving school maintains the right and responsibility to decide whether to accept credits from Metro Business College.

Credits awarded from Metro Business College programs are not specifically designed to transfer to other colleges; however, some colleges may accept credit for individual courses completed in these programs. Many colleges also allow students to receive credit upon the successful completion of an examination in the subject areas in which students have previously taken courses. In all cases, it is the responsibility of the student to inquire about the policies and procedures for transfer of credit at the receiving institution. Metro Business College will assist students by providing requested documentation of student grades earned.

CREDIT BY EXAMINATION (TEST OUT)

Students or applicants who believe that they have sufficient background to have the equivalent competency of any given course at Metro Business College may challenge the course by examination. Appropriate credit will be given upon satisfactory completion of the examination with a grade of “B” or better. The maximum number of credit by examination hours cannot exceed the equivalent credit hours for one Metro Business College term within the student’s program of study. Successful challenges by examination do not reduce the stated course tuition, unless the student is successful in challenging the maximum number of credit hours by examination. Maximum time frames will be adjusted according to the number of credits that the MBC student successfully challenges.

REPEATING A COURSE

Metro Business College faculty and staff work closely with students to avoid having the student repeat courses. A student must repeat a course in which he/she has received a grade of “F”. Students in the medical or massage programs will be required to repeat any core class in which he/she did not achieve a “C” or better. Students may also be required to repeat a course in order to raise their overall grade point average. When the course is repeated, the student will be charged tuition and appropriate fees.

Students wishing to retake a previously passed class for credit may only receive Financial Aid for that class one additional time. By the Department of Education’s definitions, a passed class is a final grade higher than an F, regardless of the college’s academic policies. Even though MBC medical courses must be passed with a C or higher in order to successfully pass the class, a student who passes with a D may only receive financial aid for that course one more time. As long as the student is meeting Satisfactory Academic Progress, he or she may attempt a failed class multiple times until they pass it. If the first time the student takes the class results in a passing grade but the second time results in an F, then the student may not receive financial aid to cover subsequent attempts.

ATTENDANCE POLICY

It is a Metro Business College belief that regular and punctual attendance is important. Any absence, tardy, or early exit is recorded. Excessive absenteeism, as defined by the school, may reflect upon the student’s grade and/or in extreme cases may lead to dismissal from the course.

VETERANS ADMINISTRATION ATTENDANCE POLICY

VA eligible students must maintain an attendance average of at least 80% evaluated monthly. Failure to maintain this standard will lead to a 30 day probationary period. If the minimum standard is not achieved through the probationary period, termination from benefits will result.

Mitigating circumstances will be reviewed by school officials for further consideration. (Up to five percent additional percent if documented.)

LEAVES OF ABSENCE AND INCOMPLETES

A Metro Business College student is allowed to request a Leave of Absence (LOA) due to medical or personal circumstances that prevent continued attendance in all classes. In order to be approved for a LOA the student must meet with the Campus Director or Education Director to determine that there is a reasonable expectation that the student will return to school.

The student must provide a written, signed and dated request prior to the LOA being granted. The request must include the specific reason for the student’s LOA. A student must apply in advance for an LOA unless unforeseen circumstances such as an automobile accident prevent the student from doing so. An LOA may be granted without a written request in these instances if the school receives the request from the student at a later date.

The LOA together with any additional leaves of absence may not exceed a total of 180 days in any 12-month period. The 12-month period begins on the first day of the student’s initial LOA. The maximum time frame of 180 days also includes weekends and scheduled breaks. The student will not incur any additional charges for the LOA and will be permitted to complete the coursework begun prior to the LOA. The student must meet with financial aid personnel prior to the LOA being granted in order to determine the effect that an LOA has on Title IV repayment terms. Leaves of Absence will only be granted for one entire term in a 12-month period. LOAs will normally not be granted once a term has started. While on a LOA, a student will receive no financial aid.

While a student is on an approved Leave of Absence he/she is not required to be treated as a withdrawal. If the student fails to return on or before the end of an approved LOA, or if a student takes a LOA that does not meet the criteria described above, the school will treat the student as a withdrawal.

If a student has an extenuating circumstance (such as personal tragedy, emergency surgery, death of an immediate family member, etc.) and is in week 8, 9, or 10 of a term, he/she may be granted an Incomplete instead of a LOA. Students with Incompletes will have the following term to complete their classes and must complete all required coursework before being scheduled for any new classes. While on in an Incomplete status, if the student does not demonstrate satisfactory progress in the coursework as previously arranged, the student may be terminated. If a student completes their coursework from their Incomplete before the new term begins, then he/she may be scheduled for new courses. During the term when a student is in an Incomplete status, he/she will not receive any financial aid. Just like a LOA, a student is considered to be enrolled at MBC while in an Incomplete status.

MAKE-UP TIME POLICY

Since courses vary in structure and content, each instructor may set their own policy on make-up work. It is expected that students who are still having difficulty in a course after attending the regular four-day week will take advantage of Fridays. Massage Therapy students must make-up all required hours to complete their program. The College instructors will be available from 8:00 a.m. to noon on Friday to work with students for additional study and help. The College equipment and materials are accessible to students from 8:00 a.m. to 4:30 p.m. when staff is present.

ACADEMIC AND DIRECTOR’S HONOR ROLL

In recognition of scholastic achievement, Metro Business College students who earn at least a 3.5 Grade Point Average (GPA) are placed on the Academic Honor Roll at the end of each term. Metro Business College students who earn a 4.0 Grade Point Average (GPA) are placed on the Director’s Honor Roll at the end of each term.

TRANSCRIPTS

Metro Business College graduates may request an official transcript to be sent to businesses or other institutions directly. Graduates may request an unofficial transcript for their personal use. No requests for transcript will be accepted by telephone. No transcript will be released unless all financial obligations to the College have been met. Request for transcript should be made in writing to the Campus Director/Education Director. There will be a $3.00 charge for any transcript requests.
to notify the laboratory of any medication, prescribed or non-prescribed, that you may be taking and/or have taken within the last 60 days prior to the testing. If the test results in a positive reading, you will be immediately terminated from Metro Business College. If you do not pass the drug test or do not submit to the drug test at the scheduled time, you must wait one additional term after the testing to apply for re-admission.

APPEAL/COMPLAINT/GRIEVANCE PROCEDURE

Each student has the opportunity to appeal, in writing, any and all objections that he/she may have in regard to his/her education at MBC. This procedure is as follows:

The appeal and documentation should be presented to the instructor in written form within three days from the date of the incident. The instructor will answer in writing within three days of receipt of the appeal. If the student is not satisfied with the instructor’s decision, the student has the right to appeal to the Campus Director/Education Director. This procedure can be carried to the level of the Education Board. The Education Board decision is final. This procedure is to be started at the appropriate level, and must be done by the student only. No petition by more than one student or a group of students will be considered as an official appeal. Students not satisfied with the MBC Appeal/Complaint/Grievance Process may pursue further resolution of complaints through the following agencies:

- Coordinating Board for Higher Education
  205 Jefferson Street
  Jefferson City, Missouri 65102

- Accrediting Council for Independent Colleges and Schools
  750 First Street, NE Suite 980
  Washington, DC 20002

PLAGIARISM/CHEATING

The attempt by any student to present as his/her own work, which he/she has not honestly performed, or to pass any examination by improper means is regarded as a most serious offense and is a cause for administrative action, up to and including immediate dismissal. The aiding and abetting of a student in any dishonest or plagiaristic act will be treated as the same offense and will be grounds for administrative action, up to and including immediate dismissal.

PERSONAL PROPERTY

Metro Business College assumes no responsibility whatsoever for loss or damage to a student’s personal property; or for any damage to any car or vehicle; or for loss by theft of any vehicle or any of its contents, in, on, or adjacent to College property.

HOLIDAYS

Metro Business College holidays are included in the Academic Calendar (see MBC Catalog Supplement).

CANCELLATION OF CLASSES

School cancellations will be posted on MBC’s Facebook page and local television and radio stations.

PARKING

Metro Business College has parking adjoining its facilities. If the parking areas are full, it is the responsibility of the student to find a legal parking area. DO NOT PARK IN RESTRICTED AREAS BELONGING TO OTHER BUSINESSES OR INDIVIDUALS. Any fines or towing expenses incurred for parking violations will be the responsibility of the student. MBC assumes no responsibility for vandalism, accidents, or damage to automobiles parked on
school property. Students should carry their own insurance to protect them from such occurrences.

PERSONAL CALLS

On all incoming phone calls for students, a number will be taken so the student can return the call at break time. No student will be interrupted in class for a phone call unless it is an emergency. Cell phones must be turned off or set to vibrate in the classrooms.

STUDENT RECORDS AND RIGHTS OF PRIVACY (FERPA)

The Family Educational Rights and Privacy Act of 1974, as amended (FERPA), is a federal law that affords students certain rights with respect to their education records. These rights include:

1. The right to inspect and review the student’s education records within 45 days of the day the school receives a written request for access. Students should submit to the Campus Director a written request that identifies the record(s) the student wishes to inspect. A school official will make arrangements for access and notify the student of the time and place where the records may be inspected.

2. The right to request the amendment of the student’s education records that the student believes is inaccurate, misleading or otherwise in violation of the student’s privacy rights under FERPA. A student may request the school to amend an education record the student believes is inaccurate or misleading. The student must write to the Campus Director, clearly identify the part of the education record the student wants changed and specify why the education record is inaccurate, misleading or otherwise in violation of the student’s privacy rights under FERPA. If MBC decides not to amend the education record as requested by the student, MBC will notify the student of the decision and advise the student of his or her right to a hearing regarding the student’s request for amendment. Additional information regarding the hearing procedures will be provided to the student when the student is notified by MBC of his or her right to a hearing.

3. The right to consent to disclosures of personally identifiable information contained in the student’s education records, except to the extent that FERPA authorizes disclosure without the student’s consent. One exception permits the school to disclose personally identifiable information contained in the student’s education records without the student’s consent to school officials with legitimate educational interests. A school official is defined as a person employed by the school in an administrative supervisory, academic or research, or support staff position; a person or company with whom the school has contracted; or a student assisting a school official in performing his or her tasks. A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her responsibilities. Upon request, MBC discloses education records, without student consent to officials of other schools at which the student seeks or intends to enroll or where the student is already enrolled (as long as the disclosure is for purposes related to the student’s enrollment or transfer), officials for audit or evaluation purposes, accrediting organizations, judicial order or lawfully issues subpoena, appropriate officials in cases of health and safety emergencies, and state and local authorities.

4. The right to file a complaint with the U.S. Department of Education concerning alleged failures by the school to comply with the requirements of FERPA. The name and address of the Office that administers FERPA is:

   Family Policy Compliance Office
   U.S. Department of Education
   400 Maryland Avenue, S.W.
   Washington, DC 20202-4605

   Schools may, and Metro Business College will, disclose, without consent, “directory” information, which is defined as information on a student (such as name, address, telephone number, date and place of birth, honors and awards, and dates of attendance) that colleges may release to third parties without the consent of the student. Metro Business College has defined directory information to be the student’s name, address(es), telephone number(s), e-mail address, birth date and place, program undertaking, dates of attendance, honors and awards, and credential awarded. If a student does not want some or all of his or her directory information to be released to third parties without the student’s consent, the student must present such a request in writing to the Campus Director.

TRANSGENDER POLICY

Purpose

The purpose of the policy is to set a framework to support students, faculty, and staff who have initiated the process of gender reassignment. Metro Business College aims to give support to those individuals who wish to take, or have taken, steps to present themselves in a gender different than the gender assigned at birth. Metro Business College also strives to create an inclusive transgender friendly culture, workplace, and learning environment, free from discrimination of harassment where all transgender people are treated with dignity and respect.

Terminology

Gender Identity refers to an individual’s internal sense of gender. A person’s gender identity may be different from or the same as the person’s sex assigned at birth.

Transgender describes individuals whose gender identity is different from the sex they were assigned at birth. A transgender male is someone who identifies as male but was assigned the sex of female at birth. A transgender female is someone who identifies as female but was assigned the sex of male at birth.

Gender Transition refers to the process in which transgender individuals begin asserting the sex that corresponds to their gender identity instead of the sex they were assigned at birth. During gender transition, individuals begin to identify as the sex consistent with their gender identity. They may adopt a new name, dress differently, and use pronouns consistent with their gender identity. Transgender individuals may undergo gender transition at any stage of life.

Policy

Metro Business College will not exclude, separate, deny benefits to, or otherwise treat differently on the basis of sex any person in any educational program or activity.

When a student notifies the Metro Business College administration that he or she will assert a gender identity that differs from previous records, Metro Business College will begin treating the student consistent with the student’s gender identity. Under Title IX rules, there is no medical diagnosis or treatment requirement that students must meet as a prerequisite to being treated consistent with their gender identity. Because transgender students often are unable to obtain identification documents that reflect their gender identity, requiring students to produce such identification documents in order to treat them consistent with their gender identity may violate Title IX regulations.

Metro Business College has a responsibility to provide a safe and nondiscriminatory environment for all staff, faculty, and student body, including transgender students. Harassment that targets an individual based on gender identity, transgender status, or gender transition is considered harassment creates a hostile environment. Metro Business College will take prompt steps to end the harassment, prevent its recurrence, and remedy its effects.

Under Title IX regulations, Metro Business College will use pronouns and names consistent with a transgender student’s gender identity.

Title IX implementing regulations permit schools to provide sex-segregated restrooms.
Transgender students are allowed to access those facilities consistent with their gender identity. All students may also use individual-user options if they seek additional privacy.

Protecting transgender student’s privacy is critical to ensuring they are treated consistent with their gender identity. This includes taking steps to protecting privacy related to transgender status, including birth names or sex assigned at birth. Metro Business College may maintain records with this information, but such records are kept confidential.

Updating a transgender student’s educational record to reflect the student’s gender identity and new name will protect privacy. Metro Business College will promptly respond to a request to amend information related to a student’s transgender status consistent with its general practices for amending other student’s records.

STUDENT SERVICES

ACADEMIC COUNSELING
Metro Business College is concerned not only with career preparation but with the complete well-being of each student. The entire College staff is available to assist students whenever possible. Students are encouraged to seek help from the instructors and staff.

STUDENT COUNSELING SERVICES
A Student Resource Program is available to assist students outside the classroom. This is a no cost and confidential service with on-line services, 24 hour telephone coaching and direct counseling with a licensed counselor for any personal or resource need that may or may not interfere with student success during their college career. Please call 800-765-9124 or log on to www.worklifetools.com for assistance with relationship issues, housing or transportation needs, parenting concerns or any other life challenge.

CAREER SERVICES ASSISTANCE
A career requires planning and initiative, which only becomes a reality with the direction and assistance of experienced Career Services Personnel. Therefore, to help achieve the individual student’s career aspirations, continuous job search assistance is offered to every student at no additional cost during schooling or after graduation. Each prospective graduate is an individual and has his/her own motivational drive in regard to displaying the acceptable talents required by companies that hire college graduates. The Metro Business College Career Services Department offers career counseling for each student and job search assistance for every graduate. THE MBC OFFICE OF CAREER SERVICES CANNOT LEGALLY GUARANTEE PLACEMENT OR STARTING SALARIES, AND THEREFORE CANNOT BE HELD RESPONSIBLE FOR OBTAINING EMPLOYMENT FOR STUDENTS. The MBC staff maintains constant contact with potential employers. MBC Career Services entitles all graduates to job search assistance that is continually attuned to the best employment situations and opportunities in the area.

HOUSING ASSISTANCE
Metro Business College does not own or maintain any student housing.

STUDENT ACTIVITIES
Student activities at Metro Business College are devoted to the overall social and educational development of the student body. The social functions are varied to provide many exciting opportunities for participation for each student. Many of these College activities allow students to initiate friendships, which often continue beyond graduation and develop into lifelong relationships. Among the many opportunities available to our students are individual club activities, outings, and picnics. Students are encouraged to participate in charitable activities that benefit others in their community.

TRANSPORTATION ASSISTANCE
The College will provide assistance to students experiencing difficulty in getting to/from school. This assistance may be in the form of car-pooling information. The College will assist students to identify other MBC students commuting from the same geographic areas. Car-pooling and other transportation arrangements are solely the responsibility of the students involved.
Metro Business College awards Certificates in the following Programs of Study:

**ADMINISTRATIVE ASSISTANT:** A Metro Business College Certificate for Administrative Assistant is awarded to a student who successfully completes all the graduation requirements or its equivalent. The Administrative Assistant Certificate curriculum consists of 52 credit hours and normally takes three (3) terms to complete. A student may attempt no more than 70 credit hours, which is 1.33 times the standard length of the program, to complete this program of study.

Check with an Admissions Representative for availability of evening classes. Students enrolled in evening programs normally take one to two terms longer to complete than the daytime programs based on course availability.

**MASSAGE THERAPY:** A Metro Business College Certificate for Massage Therapy is awarded to a student who successfully completes all the graduation requirements or its equivalent. The Massage Therapy Certificate curriculum consists of 720 clock hours and normally takes three (3) terms to complete. A student may attempt no more than 960 clock hours, which is 1.33 times the standard length of the program, to complete this program of study.

**MEDICAL ASSISTANT:** A Metro Business College Certificate for Medical Assistant is awarded to a student who successfully completes all the graduation requirements or its equivalent. The Medical Assistant Certificate curriculum consists of 57 credit hours and normally takes three (3) terms to complete the classroom training plus a 180 hour externship. A student may attempt no more than 76 credit hours, which is 1.33 times the standard length of the program, to complete this program of study.

Check with an Admissions Representative for availability of evening classes. Students enrolled in evening programs normally take one to two terms longer to complete than the daytime programs based on course availability.

Metro Business College awards Associate of Applied Science Degrees in the following Programs of Study:

**BUSINESS ADMINISTRATION:** The Metro Business College Associate of Applied Science Degree for Business Administration is awarded to a student who successfully completes all the graduation requirements or its equivalent. The Business Administration Associate of Applied Science Degree consists of 103 credit hours and normally takes six (6) terms to complete. A student may attempt no more than 138 credit hours, which is 1.33 times the standard length of the program, to complete this program of study.

Check with an Admissions Representative for availability of evening classes. Students enrolled in evening programs normally take one to two terms longer to complete than the daytime programs based on course availability.

**MEDICAL SPECIALIST:** The Metro Business College Associate of Applied Science Degree for Medical Specialist is awarded to a student who successfully completes all the graduation requirements or its equivalent. The Medical Specialist Associate of Applied Science Degree consists of 96 credit hours and normally takes five (5) terms to complete the classroom training plus a 180 hour externship. A student may attempt no more than 128 credit hours, which is 1.33 times the standard length of the program, to complete this program of study.

Check with an Admissions Representative for availability of evening classes. Students enrolled in evening programs normally take one to two terms longer to complete than the daytime programs based on course availability.

**MEDICAL BILLING & CODING SPECIALIST:** The Metro Business College Associate of Applied Science Degree for Medical Billing & Coding Specialist is awarded to a student who successfully completes all the graduation requirements or its equivalent. The Medical Billing & Coding Specialist Degree consists of 107 credit hours and normally takes six (6) terms of full-time classroom attendance. A student may attempt no more than 143 credit hours, which is 1.33 times the standard length of the program, to complete this program of study.

Check with an Admissions Representative for availability of evening classes. Students enrolled in evening programs normally take one to two terms longer to complete than the daytime programs based on course availability.
Completing the Administrative Assistant program gives our graduates the skills they need to succeed as an Administrative Assistant in today’s workforce. Students will learn keyboarding, computer skills, and office procedures/records management. This program normally takes three (3) terms to complete.

Course #    Course Description    Credit Hr.
-------------------------------------------------------------
ACC100 ACCOUNTING I 4
AGE110 ENGLISH 4
AGE130 MATHEMATICS 4
AGE150 BUSINESS COMMUNICATIONS 4
BUS100 PERSONAL DEVELOPMENT 4
BUS105 PERSONAL MONEY MANAGEMENT 2
BUS110 OFFICE PROCEDURES & RECORDS MANAGEMENT 4
BUS200 CAREER MANAGEMENT SKILLS 4
DPR121 WORD PROCESSING APPLICATIONS 4
DPR161 SPREADSHEET APPLICATIONS 4
DPR245 DESKTOP PUBLISHING 3
DPR275 COMPUTERIZED FINANCE I 3
ENG101 ENGLISH FUNDAMENTALS 2
KEY100 KEYBOARDING I 3
KEY150 KEYBOARDING II 3

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The Massage Therapy program provides our students with training for a future in therapeutic massage therapy. Students are trained in massage therapy and practice their massage therapy skills in our in-house clinic. This program normally takes three (3) terms to complete.

Massage Therapists in the State of Missouri are required to graduate from an approved massage therapy program and successfully pass an approved certification examination in order to obtain licensure. The Missouri Board of Therapeutic Massage requires a federal background check prior to application for student licensure. Students must meet the requirements of the Missouri Board of Therapeutic Massage to successfully obtain student and professional licensure. Metro Business College students who complete the Massage Therapy program must successfully pass the approved certification examination in order to graduate. Metro Business College will submit the application for the student license on behalf of the student. It is the graduate’s responsibility to apply for professional licensure through the State Board.

Students must complete the core courses (those with a MED and MST prefix) with a minimum of a “C” to graduate.

Course #    Course Description    Clock Hr.
-------------------------------------------------------------
BUS100 PERSONAL DEVELOPMENT 40
BUS200 CAREER MANAGEMENT SKILLS 40
DPR121 WORD PROCESSING APPLICATIONS 60
ENG101 ENGLISH FUNDAMENTALS 20
MED100 MEDICAL TERMINOLOGY 40
MED110 ANATOMY & PHYSIOLOGY I 40
MED210 ANATOMY & PHYSIOLOGY II 40
MED215 ANATOMY & PHYSIOLOGY III 20
MST100 KINESIOLOGY 40
MST110 MASSAGE THERAPY THEORY I 40
MST150 MASSAGE THERAPY LAB I 80
MST210 MASSAGE THERAPY THEORY II 40
MST250 MASSAGE THERAPY LAB II 80
MST260 MASSAGE THERAPY THEORY III 40
MST270 MASSAGE THERAPY LAB III 80
MST290 PROFESSIONAL BUSINESS DEVELOPMENT 20
MST295 MBLEx TEST EXAM (PASS/FAIL) 0

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The Medical Assistant program provides our students with training for a future in a medical back office. Students are given the training for the most common medical assistant functions required in today's workforce including medical clinical procedures, electronic health records (EHR), electronic medical records (EMR), and pharmacology. Students will also complete a 180-hour externship. This program normally takes three (3) terms plus the 180-hour externship to complete.

Students must complete the core courses (those with a MED prefix) with a minimum of a "C" to graduate. Evening students must understand that while all coursework may be completed during the evening hours, the 180-hour externship (MED290) must usually be completed during the day.

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<td>MED290</td>
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NOTE: This program is offered at each Metro Business College Campus. Check with an Admissions Representative for availability of evening classes. Students enrolled in evening programs normally take one to two terms longer to complete than the daytime programs based on course availability.

The Business Administration program provides training in many facets of today's workforce and its business and computer needs. This program builds on the Administrative Assistant program by adding skills in accounting, computer applications and management. Graduates can pursue employment in the fields of bookkeeping, administrative support, and human resources. This program normally takes six (6) terms to complete.

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The Medical Specialist program trains our students for a career in medical front and back office environments. Training in this program includes medical office procedures, medical clinical procedures, transcription, electronic health records (EHR), electronic medical records (EMR), insurance coding, and a 180-hour externship. This program normally takes five (5) terms plus the 180-hour externship to complete.

Students must complete the core courses (those with a MED prefix) with a minimum of a "C" to graduate. Evening students must understand that while all coursework may be completed during the evening hours, the 180-hour externship (MED290) must usually be completed during the day.

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NOTE: This program is offered at each Metro Business College Campus. Check with an Admissions Representative for availability of evening classes. Students enrolled in evening programs normally take one to two terms longer to complete than the daytime programs based on course availability.

The Medical Billing & Coding Specialist program provides training in many areas of today's workforce and its medical billing and coding needs. Students will receive hands-on training in medical insurance, electronic health records (EHR), electronic medical records (EMR), and current procedural coding. Upon completion, graduates will be members of the American Academy of Professional Coders (AAPC) and will be prepared to sit for an exam approved by the AAPC. This program normally takes six (6) terms to complete.

Students must complete the core courses (those with a MED prefix) with a minimum of a "C" to graduate.

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**COURSE DESCRIPTIONS**

**ACC100 - ACCOUNTING I** 4 credit hours
This course introduces the student to fundamental accounting principles and procedures and their application as the “language of business”. The student will learn to analyze, journalize, and post transactions. Worksheets, adjusting entries, closing entries, and the preparation of financial statements are also introduced. Course meets 4 hours per week.

**ACC200 - ACCOUNTING II** 4 credit hours
This course is a continuation of Accounting I. Students will be instructed in the utilization of special journals and subsidiary ledgers as well as payroll preparation and record keeping. Emphasis will be placed on the practical application of learned accounting skills. Course meets 4 hours per week. Prerequisite - ACC100

**ACC210 – PAYROLL TAX ACCOUNTING** 4 credit hours
This course examines systems and operations of payroll tax accounting. Topics will include the Fair Labor Standards Act and the Social Security Act. Course meets 4 hours per week. Prerequisite – ACC100

**AGE110 – ENGLISH** 4 credit hours
A study of the English language, this course is designed to further the student’s knowledge of grammar. The emphasis is on the correct and effective use of sentences in paragraphs, oral communication, proofreading, and editing. Course meets 4 hours per week. Prerequisite – ENG101.

**AGE121 – COMPOSITION** 2 credit hours
A competency based course designed to develop the student’s writing skills. Students will learn and apply a variety of strategies for written expression. Course meets 2 hours per week.

**AGE130 – MATHEMATICS** 4 credit hours
Topics include sets, numeration systems, elementary algebra, interest calculations, and elementary business problems and statistics. Course meets 4 hours per week.

**AGE150 - BUSINESS COMMUNICATIONS** 4 credit hours
This course is designed for students to learn principles of business communication and to apply the skills to the writing of business letters, memos, and reports. The course emphasizes appropriate format, proper grammar, and appropriate business language. Course meets 4 hours per week. Prerequisite – ENG101.

**AGE160 - COMMUNICATION ARTS** 4 credit hours
This course will enhance the student’s ability to communicate with others through reading, writing, listening and speaking skills. The student further develops the ability to communicate effectively with others individually and in group settings. Course meets 4 hours per week.

**BUS100 - PERSONAL DEVELOPMENT** 4 credit hours
This class introduces the student to the basic psychological and human relations skills which enable individuals to realize their potential. The course addresses the problems of attitude, motivation, values, emotional control, self-esteem and stress as they occur in the work environment. Time management and study skills will be addressed. Course meets 4 hours per week.

**BUS105 – PERSONAL MONEY MANAGEMENT** 2 credit hours
Students will gain insights into personal banking, budgeting, borrowing, investments, making wise decisions about insurance, and planning for the student’s financial future. Course meets 2 hours per week.

**BUS110 - OFFICE PROCEDURES AND RECORDS MANAGEMENT** 4 credit hours
This course provides an intensive study of procedures used in the business office. Emphasis is placed on relationships in the workplace, modern office equipment and its practical uses, telephone skills, and future trends in office maintenance. The Records Management portion of the course is a practical application of current practices in managing the more common types of records and record keeping systems. Course meets 4 hours per week.

**BUS130 - BUSINESS LAW** 4 credit hours
This course deals with legal issues in the areas of civil law, criminal law, and contract law. Areas of study include the civil justice system, structure of the U.S. court system and the Uniform Commercial Code. Course meets 4 hours per week.

**BUS150 - MANAGEMENT THEORY** 4 credit hours
The student studies theories of management. Students learn the value of management concepts as they apply to planning, organizing, staffing, and controlling the work of others. Course meets 4 hours per week.

**BUS170 – MARKETING** 4 credit hours
This course is designed to expose the student to different forms of marketing commonly used in business, including, but not limited to: social media marketing, print advertisement, digital design, and video production. Students will be given budget parameters and deadlines to simulate the office environment. Course meets 4 hours per week.

**BUS200 - CAREER MANAGEMENT SKILLS** 40 clock hours 4 credit hours
The primary objective of this course is to equip students with the necessary career hunting skills to acquire a position in today’s job market. Course meets 4 hours per week. Prerequisite - The student should be in their final term of study.

**BUS210 - SMALL BUSINESS MANAGEMENT** 4 credit hours
This course introduces students to problems and opportunities involved in setting up and managing a small business. The student will learn how to apply techniques and strategies for managerial decision making. Practical applications are discussed and examples provided. Course meets 4 hours per week. Prerequisite - BUS150.

**BUS215 – CUSTOMER SERVICE** 4 credit hours
This course is designed to offer step-by-step information on creating quality customer service in various business settings. Course meets 4 hours per week.

**BUS235 – HUMAN RESOURCE MANAGEMENT** 4 credit hours
This course introduces the student to the roles and functions of members of the human resource department. Students will learn the importance of human resource management and of maintaining fair and equitable compensation and benefit programs. Students will be exposed to practical situations and problem solving regarding areas of employee counseling, discipline and termination. Course meets 4 hours per week. Prerequisite – BUS150.

**BUS290 – COMPUTER CAPSTONE PROJECT** 3 credit hours
This course is intended to provide the students the opportunity to show overall competency and knowledge they have gained during their degree program. Some options may include Integration of computer applications along with real world computer simulation projects; accounting simulation; or creation of a small business plan along with presentation. Course meeting times and progress requirements will be determined by the selected faculty member in accordance to the student's schedule.

**DPR121 – WORD PROCESSING APPLICATIONS** 60 clock hours 4 credit hours
The basic components of the computer and the keyboard are explained. This course will provide the student with knowledge of the personal computer, operating systems, word processing applications and use of the Internet. Course meets 6 hours per week.

**DPR161 – SPREADSHEET APPLICATIONS** 4 credit hours
The course will provide the student with knowledge of electronic spreadsheet software. Students will gain further understanding of operating system, electronic mail, and the Internet. Course meets 6 hours per week.
MED135 – MEDICAL OFFICE SOFTWARE 2 credit hours
Students who complete this course will learn the appropriate terminology and skills necessary to operate a variety of medical office programs. These programs will be used to gather patient information, schedule appointments, and enter coding transactions. Course meets 4 hours per week. Prerequisite – KEY100.

MED140 – MEDICAL OFFICE PROCEDURES 4 credit hours
The student learns administrative responsibilities for the medical office. Human relations skills are introduced with an emphasis on working with patients and medical professionals. The students will be prepared to make the transition from a traditional to a computerized medical environment. The student will gain a basic understanding of medical law pertinent to the medical field, as well as ethical codes and issues in medicine today. Course meets 4 hours per week.

MED150 - MEDICAL CLINICAL PROCEDURES I 5 credit hours
Students will gain an understanding of their role in the medical field through theory and hands-on skills. This course is designed to furnish principles along with basic concepts of medical assisting procedures; emphasis will be given in the use of autoclave, minor office surgery procedures and the proper use of equipment and instruments in the medical office. Course meets 8 hours per week.

MED160 - MEDICAL CLINICAL PROCEDURES II 5 credit hours
This course is designed to further develop the skills learned in MED150. Students learn business correspondence formats and practice accuracy and speed building. Course meets 4 hours per week. Prerequisites – MED150, MED210.

MED175 - MEDICAL CLINICAL PROCEDURES III 5 credit hours
This course will expand the student’s coding knowledge. The student will learn the sequence logic used to obtain codes using the CPT and HCPCS Coding manuals. Course meets 4 hours per week. Prerequisites – MED100, MED260.
This course further expands the student’s coding skills in abstracting full data from medical records and combining the coding systems to insure accurate linkage of procedures to diagnosis. The student will use the ICD for hospital inpatient and outpatient coding. Course meets 4 hours per week. Prerequisites – MED100, MED260, MED265.

MST271 – MEDICAL INSURANCE CODING IV
4 credit hours
The focus of this course is to expand the student’s knowledge by exposing them to a wide range of original source medical documents. Students will build a more in-depth understanding of physician-based medical coding to enhance critical thinking skills. Course meets 4 hours per week. Prerequisites – MED100, MED260, MED265, MED269.

MST272 – REIMBURSEMENT I
4 credit hours
This course is designed to give students beginning knowledge of reimbursement practices used in the hospital and clinic settings. Course meets 4 hours per week. Prerequisites – MED260, MED265

MST275 – REIMBURSEMENT II
4 credit hours
This is a continuation of reimbursement practices used in hospital and clinic settings using medical software to increase knowledge. Students will receive extensive hands-on practice using realistic source documents and appropriate medical software. Course meets 4 hours per week. Prerequisites – MED260, MED265, MED272.

MED282 – BILLING & CODING CAPSTONE PROJECT
3 credit hours
Students will apply coding skills in an office simulation in specific areas such as Cardiology, Emergency Medicine, and General Surgery. Each module requires a competency level of completion which simulates competency levels required in coding departments in the community. The Capstone project will be completed in a laboratory setting with supervision provided by a coding instructor. Students should be in their last term of study. Course meets 4 hours per week.

MED283 – MEDICAL CODING CERTIFICATION PREP
2 credit hours
The focus of this course is to apply the student’s knowledge of physician-based medical coding. Students should already possess an in-depth understanding of the CPT, ICD, and HCPCS coding principles at the start of this course. Intensive coding application will be achieved through abstract coding of medical records, case studies, and scenarios. An emphasis will also be placed on overall program review, study sessions and mock testing in anticipation of the student sitting for the Certified Professional Coder exam through the American Academy of Professional Coders. Course meets 2 hours per week. Prerequisites - MED100, MED260, MED265, MED269.

MED290 - MEDICAL EXTERNSHIP
6 credit hours
Students will complete 180 hours of practical field experience in a medical setting. Students will have the opportunity to work and gain practical experience at an approved site. Emphasis is placed on transferring the student’s knowledge of classroom theory into clinical practice. Prerequisite - The student must have a 2.0 CGPA and finish all required medical courses before this externship may be taken.

MST100 – KINESIOLOGY
40 clock hours
This course introduces students to the muscles of the human body with some hands-on practice and discussion. Students learn the locations, actions, and palpation of muscle structures while learning how they relate to the practice of massage therapy. Course meets 4 hours per week.

MST110 – MASSAGE THERAPY THEORY I
40 clock hours
This course introduces students to Swedish massage. The focus is on five basic strokes as well as self-care and stretching. The course explores the emotional aspects of touch and progresses through learning the five Swedish strokes (effleurage, petrissage, tapotement, friction and vibration). Students also learn basic stretching and sanitation along with the concepts of client confidentiality, modesty, ethics, massage law and vulnerability. Course meets 4 hours per week.

MST150 – MASSAGE THERAPY LAB I
80 clock hours
Practical application and incorporation of the five basic strokes of Swedish massage is taught and demonstrated. Students will gain hands-on experience in the fundamental techniques of Swedish relaxation massage including joint movement and range of motion. The course includes CPR and First Aid training. Course meets 8 hours per week.

MST210 – MASSAGE THERAPY THEORY II
40 clock hours
This course begins with the basic techniques used for pre-event and post-event massage. The course then progresses to common injury treatment and how to differentiate the muscles involved. Students will gain a basic understanding of the role of the massage therapist in the continuum of care. The course includes techniques in infant, adolescent and geriatric massage. Students will also practice interview techniques and charting of treatment plans. Course meets 4 hours per week. Prerequisite – MST110.

MST250 – MASSAGE THERAPY LAB II
80 clock hours
This course introduces students to deep tissue and sports massage. The student will learn to combine deep tissue, sports massage and body reading analysis. The student will learn how to analyze soft tissue joint problems to restore balance and function. Course meets 8 hours per week. Prerequisite – MST150.

MST260 – MASSAGE THERAPY THEORY III
40 clock hours
Students gain skills in many of the phases of massage practice: interviewing, developing a treatment plan, review of different massage techniques, and making appropriate recommendations for returns. This course will help students integrate what they have learned in Massage Therapy Theory I and Massage Therapy Theory II. Course meets 4 hours per week. Prerequisites – MST110, MST210.

MST270 – MASSAGE THERAPY LAB III
80 clock hours
This course consists of supervised clinical practice, which allows the student to gain experience through the performance of massage therapy on the public in a professional setting. Clinical experience is designed to build confidence, promote professional attitude, reinforce rapport skills with clients and improve draping techniques. Course meets 8 hours per week. Prerequisites – MST150, MST250.

MST290 – PROFESSIONAL BUSINESS DEVELOPMENT
20 clock hours
Emphasis is placed on business practices and ethics that will aid the student in setting up his/her own practice. Time management, goal setting and marketing techniques are covered in this course. Course meets 2 hours per week.

MST295 – MBLEX TEST EXAM (PASS/FAIL)
0 clock hours
Metro Business College students who complete the Massage Therapy program must also successfully pass the Massage Bodywork Licensing Examination (MBLEX) in order to graduate. Any student failing the examination will receive a Fail grade for this course and will not graduate.
RETURN OF TITLE IV FUNDS POLICY

If a student withdraws from all classes during a term, a Return of Title IV Funds Refund Calculation must be performed by the college. Depending on when a student withdraws will determine the consequences of the student’s withdrawal. Metro Business College takes attendance, so a student’s last day of attendance is determined by the daily attendance taken for the student’s classes. The notification date is either when a student officially withdraws or when the school determines the student is not returning.

The student earns financial aid as the term is completed, even though the aid typically arrives at the beginning of the term. If the student withdraws during the term, the amount of Title IV aid that has been earned up to that point is determined using a specific formula. If less aid came in than the student earned, then he/she may be eligible to receive those funds; however, if the student received more aid than he/she earned, then the excess funds must be returned by the school and/or the student. The federal government requires a return of Title IV aid that was received if the student withdrew on or before completing 60% of the term. (Federal funds at Metro Business College include Pell Grants, Iraq and Afghanistan Service Grants, Supplemental Educational Opportunity Grants, Unsubsidized Stafford Loans, Subsidized Stafford Loans, and Parent PLUS Loans.)

The formula used in this federal return of funds calculation divides the aid received into earned aid and unearned aid. A student “earns” financial aid in proportion to the time he/she is enrolled up to the 60% point of the term. For example, if the student completes 20% of the term, then 20% of the aid is considered earned and 80% is considered unearned. Once a student completes more than 60% of the term, he/she has earned all the assistance that the student was scheduled to receive for that term so there is no unearned aid. However, Metro Business College must still complete a Return calculation even if there is no unearned aid.

In the event that the student is a first time, full time student at MBC, and he/she has not completed the first 30 days of the program before withdrawing, then the student will not be eligible for any Direct Loan funds disbursement. The student in this scenario must remain enrolled after the first 30 days in order to be eligible.

If the student’s scheduled aid had not all arrived, the student may be due a post-withdrawal disbursement. If this disbursement includes loans, then Metro Business College must obtain the student’s permission disbursing the aid. It is up to the student if they wish to decline the disbursement. If there is still a tuition balance, it may be in the student’s interest to allow the disbursement of aid; however, if there is no tuition balance, it is recommended the student not disburse the loans in order to limit their loan indebtedness.

Once the amount of unearned federal aid is calculated, Metro Business College must pay back the lesser of the institutional charges multiplied by the unearned percentage of the student’s aid or the entire amount of excess funds. Metro Business College satisfies this responsibility by repaying funds in the student’s aid package in the following order: Unsubsidized Stafford Loan, Subsidized Stafford Loan, Parent PLUS Loan, Pell Grant, FSEOG, Other Title IV Grant Funds. If Metro Business College is not required to return all of the excess funds, the student must return the remaining amount. Also, when Title IV funds are returned, the student may owe a balance to Metro Business College and/or the Department of Education.

If the student has to return loan funds, then he/she must repay these funds according to the terms stated in the Master Promissory Note, meaning he/she makes payments over a period of time. If the student owes money because of refunding a grant, that is called an overpayment. The maximum amount of a grant overpayment that student must repay is half of the grant funds he/she received or scheduled to receive. Students in this situation must make arrangements with MBC or the Department of Education to take care of the overpayment. If a student fails to repay grant funds, he/she may be ineligible for future federal financial aid until the overpayment has been taken care of.

Any questions that students have about their Title IV program funds can be directed to the Federal Student Aid Information Center at 1-800-4-FEDAI (1-800-433-3243), or on Student Aid on the Web at www.studentaid.ed.gov.
REFUND POLICY

Applicants not accepted by Metro Business College shall receive a refund of all monies paid to the College. When notice of cancellation is given within six days after the date of enrollment, all monies paid to the College will be refunded. When notice of cancellation is given after the sixth day, but prior to the first day of attendance, the College will retain only the application fee.

For those who withdraw after commencement of courses:

A student terminating his/her training should do so by written notice. Refunds are calculated from the date of withdrawal or dismissal.

1. For a student terminating training after entering Metro Business College and starting the course of training, but prior to 60% of the enrollment period, the tuition and fee charge will be prorated on a weekly basis. The portion of the period of enrollment for which the student will be charged is determined by dividing the total number of weeks comprising the period of enrollment into the number of weeks remaining in that period as of the last recorded day of attendance by the student. The resulting percentage will be subtracted from 100% and that number will be rounded upward to the nearest 10%. The student will also be charged an administrative fee, not to exceed $100.

2. After completing 60% or more of the enrollment period, Metro Business College shall be entitled to receive the total tuition and fees for the enrollment period.

3. AGENCY SPONSORED STUDENTS: The enrollment contract is void if the sponsoring agency cancels the student’s authorization to attend school.

4. If a student receives funds from any other financial assistance program, all refunds shall be as prescribed by the applicable Federal and/or State regulations. Refunds are returned according to federal policy in the following order: Unsubsidized Stafford Loan; Subsidized Stafford Loan; PLUS Loan; PELL Grant; FSEOG; other programs; and then the student.

Refunds will be made within 30 days of cancellation or date of notification from the College.

Refund requests should be made in writing. If the student is a minor, requests should be made by a parent or guardian. Refund requests should be sent to the Metro Business College Campus Director.

For graduation and placement rates, program costs and other information, please go to www.metrobusinesscollege.edu/disclosures.html
ACADEMIC CALENDAR 2017

January Term begins ..................................................... January 3
Classes meet on Friday ................................................. January 6
Martin Luther King Day (Holiday) ................................... January 16
Classes meet on Friday ................................................. January 20
January Term ends ..................................................... March 7
March Term begins ...................................................... March 13
March Term ends ......................................................... May 16
May Term begins ......................................................... May 22
Memorial Day (Holiday) ............................................... May 29
Classes meet on Friday ................................................. June 2
4th of July (Holiday) ..................................................... July 4
Classes meet on Friday ................................................. July 8
May Term ends ......................................................... July 25
Summer Vacation (no classes) ....................................... July 26-August 6
August Term begins ..................................................... August 7
Labor Day (Holiday) .................................................... September 4
Classes meet on Friday ................................................. September 8
August Term ends ...................................................... October 10
October Term begins ................................................... October 16
Thanksgiving (Holiday) ................................................ November 23
Classes meet on Friday ................................................. December 1
October Term ends ................................................... December 19
Christmas Vacation (no classes) ................................... December 20—January 1

ACADEMIC CALENDAR 2018

January Term begins ..................................................... January 2
Classes meet on Friday ................................................. January 5
Martin Luther King Day (Holiday) ................................... January 15
Classes meet on Friday ................................................. January 19
January Term ends ..................................................... March 6
March Term begins ...................................................... March 12
March Term ends ......................................................... May 15
May Term begins ......................................................... May 21
Memorial Day (Holiday) ................................................ May 28
Classes meet on Friday ................................................. June 1
4th of July (Holiday) ..................................................... July 4
Classes meet on Friday ................................................. July 8
May Term ends ......................................................... July 24
Summer Vacation (no classes) ....................................... July 25-August 5
August Term begins ..................................................... August 6
Labor Day (Holiday) .................................................... September 3
Classes meet on Friday ................................................. September 7
August Term ends ........................................................ October 9
October Term begins ................................................... October 15
Thanksgiving (Holiday) ................................................ November 22
Classes meet on Friday ................................................. November 30
October Term ends ................................................... December 18
Christmas Vacation (no classes) ................................... December 19-January 1

METRO BUSINESS COLLEGE
1732 North Kingshighway
Cape Girardeau, MO 63701
(573) 334-9181
(888) 43-METRO
Fax: (573) 334-0617
email: infocape@metrobusinesscollege.edu

CATALOG SUPPLEMENT
2017-2018
Effective: January 17, 2017

The Cape Girardeau campus of Metro Business College is located within an office complex at 1732 North Kingshighway.  The school occupies the entire building which is 11,450 square feet.  The facility includes eight classrooms, a medical clinical area, four computer labs, a student lounge, five administrative offices, a reception area, and a resource center.  The medical clinical area contains the following instructional equipment:  microscopes, centrifuge, micro-centrifuge, incubator, autoclave, EKG, otoscope, ophthalmoscope, and assorted medical clinical items and supplies.  Massage Therapy occupies 2,000 square feet of the office space adjacent to the main building.  This facility contains a large classroom with four private massage rooms, bathrooms, laundry facilities and reception area.  The area also contains massage tables with an assortment of massage supplies.

The facility meets the provisions of the Americans with Disabilities Act.

ADMINISTRATIVE STAFF

Director ................................................................. Jan Reimann
Education Director .................................................. Leslie Watkins
Financial Aid Coordinator ......................................... Janie Warne
Admissions ............................................................. Denise Acey
Administrative Assistant/Admissions ......................... Melissa Criddle
Career Services Coordinator .................................... Pamela Riehn

FACULTY

Brandy Crisel, LMT .................... Certificate, Metro Business College ........ Massage
Julie Hawk ................................. BS, Southeast MO State University .... Business
Jan Reimann* ....................... BS, Southwest Baptist University ........ Business
Carol Rhodes, R.N. .................... AA, Eastern Kentucky University .... Medical/Massage
Pamela Riehn* ......................... MBA, Southeast MO State University .. Business
Sarah Hester* .......................... Metro Business College .................. Medical
Leslie Watkins, CAP* .................. BS, Southeast MO State University .... Business
Kim Watson, RMA .................... AAS., Metro Business College .......... Medical
*Part-time
Tuition and Fees
Metro Business College reserves the right to change tuition and fees at the beginning of any term. The tuition and fees in this supplement are effective as of February 2016.

Student tuition is due and payable at the start of each term unless otherwise arranged with the college. An application fee is requested from each student during enrollment. This fee assures the student of space in an educational program.

Tuition at Metro Business College is charged on a term basis. Tuition includes the use of textbooks and graduation fees. This does not include personal supplies and incidental expenses. Full-time tuition rates vary according to programs of study.

Students or graduates having any delinquent accounts will not be issued an Official Transcript, Certificate, Diploma, or Associate of Applied Science Degree until all accounts are current.

Veterans Administration Attendance Policy
Students attending Metro Business College and receiving Veterans benefits are expected to maintain an attendance average of at least 80% evaluated monthly. Failure to maintain this standard will lead to a 30 day probationary period. If the minimum standard is not achieved through the probationary period, termination from benefits will result. Mitigating circumstances will be reviewed by school officials for further consideration. (Up to five percent additional percent if documented.)

Withdrawal Policy
Any student who desires to withdraw from all classes during a term must do so in writing through the Education Director. Merely ceasing to attend classes does not constitute a withdrawal and will result in termination due to excessive absenteeism.

Transfer of Credit Policy-within the Metro Business College System
Credit may be transferred from any of the three campuses of Metro Business College for full credit. Because the transfer hours and credits are for courses and programs with virtually identical curricula, transfer grades will be computed in the student’s grade point average.

Schedule of Student Fees and Tuition
Fees and Tuition for Certificate and Associate of Applied Science Degree Programs of Study are listed below. Total tuition is figured by multiplying the number of terms in a program by the tuition listed below.

Fees:
All Programs of Study
Application Fee......................................................... $ 25.00
Administrative Fee......................................................... $100.00
RMA Testing Fee............................................................ $120.00
Massage Therapy Program Fee............................................ $400.00
Medical Billing & Coding Program Fee............................ $600.00

Term Tuition
Certificate Programs:
Administrative Assistant........................................... $3750.00
Massage Therapy ...................................................... $3750.00
Medical Assistant ...................................................... $3750.00
(Medical Externship - $750.00)

Associate of Applied Science Degree Programs:
Business Administration.............................................. $3750.00
Medical Billing & Coding Specialist................................. $3750.00
Medical Specialist ...................................................... $3750.00
(Medical Externship - $750.00)
### ACADEMIC CALENDAR 2017

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**METRO BUSINESS COLLEGE**

1202 East Highway 72  
Rolla, Missouri 65401  
(573) 364-8464  
(888) 43-METRO  
Text: 573-612-4432  
Fax: (573) 364-8077  
Email: inforolla@metrobusinesscollege.edu

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**CATALOG SUPPLEMENT 2017-2018**

Effective: January 2017

The Rolla campus of Metro Business College is located within an office complex at 1202 East Highway 72. The school occupies approximately 10,000 square feet of the complex. The facility includes six classrooms, a medical clinical area, three computer labs, a student library and lounge, six administrative offices, and a reception area. The medical clinical area contains the following instructional equipment: microscopes, centrifuge, micro-centrifuge, incubator, autoclave, EKG, otoscope, ophthalmoscope, and assorted medical clinical items and supplies. Massage Therapy occupies approximately 1200 square feet. This facility contains a large room for massage training and demonstration, dressing rooms, three private massage areas, reception area and one restroom. The area contains massage tables, washer/dryer and an assortment of massage items and supplies. The facility meets the provisions of the Americans with Disabilities Act.

**ADMINISTRATIVE STAFF**

- Director: Mary Gapsch
- Financial Aid Coordinator/Admissions: Rob Donnelly
- Career Services/Admissions: Amanda Tennyson

**FACULTY**

- Josh Bostock: B.S. Central MO State, Business/Computers
- Thomas Susie: B.A. University of Wisconsin, Business
- Dori Thenhaus: CPC Certified Professional Coder, Medical
- Donna Otis: Waynesville Technical College, Medical
- Nathan Chirban: L.M.T., Massage Therapy

* Part-time
**Tuition and Fees**

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Students or graduates having any delinquent accounts will not be issued an Official Transcript, Certificate, or Associate of Applied Science Degree until all accounts are current.

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**Schedule of Student Fees and Tuition**

Fees and Tuition for Certificate and Associate of Applied Science Degree Programs of Study. Total tuition is figured by multiplying the number of terms in a program by the term tuition listed below.

**Fees:**

**All Programs of Study**

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<tr>
<td>Massage Therapy Program Fee</td>
<td>$400.00</td>
</tr>
<tr>
<td>Medical Billing &amp; Coding Program Fee</td>
<td>$600.00</td>
</tr>
</tbody>
</table>

**Term Tuition**

**Certificate Programs:**

<table>
<thead>
<tr>
<th>Program</th>
<th>Tuition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative Assistant</td>
<td>$3750.00</td>
</tr>
<tr>
<td>Massage Therapy</td>
<td>$3750.00</td>
</tr>
<tr>
<td>Medical Assistant</td>
<td>$3750.00</td>
</tr>
</tbody>
</table>

**Associate of Applied Science Degree Programs:**

<table>
<thead>
<tr>
<th>Program</th>
<th>Tuition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Administration</td>
<td>$3750.00</td>
</tr>
<tr>
<td>Medical Billing &amp; Coding Specialist</td>
<td>$3750.00</td>
</tr>
<tr>
<td>Medical Specialist</td>
<td>$3750.00</td>
</tr>
<tr>
<td>(Medical Externship - $750.00)</td>
<td></td>
</tr>
</tbody>
</table>

*All workbooks are considered property of the student upon issuance. All textbooks will be checked out for student use and returned to the College at the end of the term. Massage Therapy students will be issued a Massage theory book upon entering the program and will retain possession of the book upon graduation.
ACCADMIC CALENDAR 2017

January Term begins................................. January 3
Classes meet on Friday............................. January 6
Martin Luther King Day (Holiday)............. January 16
Classes meet on Friday............................. January 20
January Term ends................................. March 7
March Term begins................................. March 13
March Term ends.................................. May 16
May Term Begins.................................. May 22
Memorial Day (Holiday)......................... May 29
Classes meet on Friday............................. June 2
4th of July (Holiday)............................... July 4
Classes meet on Friday............................. July 8
May Term ends...................................... July 25
Summer Vacation (no classes).................. July 26 - August 6
August Term Begins............................... August 7
Labor Day (Holiday)............................... September 4
Classes meet on Friday............................. September 8
August Term ends................................. October 10
October Term begins.............................. October 16
Thanksgiving (Holiday)......................... November 23
Classes meet on Friday............................. December 1
October Term ends................................ December 19
Christmas Vacation (no classes)............. December 20 - January 1

ACCADMIC CALENDAR 2018

January Term begins................................. January 2
Classes meet on Friday............................. January 5
Martin Luther King Day (Holiday)............. January 15
Classes meet on Friday............................. January 19
January Term ends................................. March 6
March Term begins................................. March 12
March Term ends.................................. May 15
May Term Begins.................................. May 21
Memorial Day (Holiday)......................... May 28
Classes meet on Friday............................. June 1
4th of July (Holiday)............................... July 4
Classes meet on Friday............................. July 6
May Term ends...................................... July 24
Summer Vacation (no classes).................. July 25 - August 5
August Term Begins............................... August 6
Labor Day (Holiday)............................... September 3
Classes meet on Friday............................. September 7
August Term ends................................. October 9
October Term begins.............................. October 15
Thanksgiving (Holiday)......................... November 22
Classes meet on Friday............................. November 30
October Term ends................................ December 18
Christmas Vacation (no classes)............. December 19—January 1

The Jefferson City campus of Metro Business College is located at 210 El Mercado Plaza with additional classroom space located in the lower level of 3515 Amazonas Drive. The school occupies 17,950 square feet of the buildings. The facility includes the following: ten classrooms; a medical clinical area with computers, storage and a restroom; four computer labs; a massage classroom with five private treatment rooms, a waiting area, a restroom and a laundry area; a student library and study area; a student lounge, seven administrative offices; an employee break room with kitchen area; and a reception area. The medical clinical area contains the following instructional equipment: microscopes, centrifuge, micro-centrifuge, incubator, autoclave, EKG, otoscope, opthalmoscope, computers for charting using electronic medical records, and assorted medical clinical items and supplies. The massage area contains the following items: massage tables, chair massage equipment, washer, dryer, and assorted massage items and supplies. Each classroom contains an adequate number of tables and chairs and a whiteboard. There are three television/dvd combos available for use in any of the classroom in addition to overhead projectors and LED projectors. The entire facility meets the provisions of the Americans with Disabilities Act.

ADMINISTRATIVE STAFF
Director................................................................. Cheri Chockley
Financial Aid Coordinator.................................. Debbie Jenkins
Assistant Director.................................................... Randy Chockley
Admissions Representative................................. Adam Etter
Admissions Representative................................... Tanita Jeffries
Administrative Assistant...................................... Shawn Nesbitt

FACULTY
Imogene Raitheh .................. B.S.E., Lincoln University .................... Business/Computer
Alisha Cline MA ............... A.A.S., Metro Business College .................. Medical
*Deanna Hawkins, LMT. Cert., Metro Business College ................... Medical
*Kenya Price-Harley CPC. B.A., Chicago State University ............... Medical
A.A.S., Metro Business College
*George Shelley ............... M.Ed., Lincoln University ................ Applied General Education
Michael Sherman .................. B.S., University of Missouri ............... Business/Computer
A.A.S., Metro Business College
Lisa Williams .................. B.A., University of Phoenix .................. Business/Massage
Cert., Metro Business College

*denotes part-time
Tuition and Fees

Metro Business College reserves the right to change tuition and fees at the beginning of any quarter. The tuition and fees in this supplement are effective as of March 2016.

Student tuition is due and payable at the start of each term unless otherwise arranged with the College. An application fee is requested from each student during enrollment. This fee assures the student of space in an educational program.

Tuition at Metro Business College is charged on a quarterly basis. Tuition includes the use of textbooks and graduation fees. Not included are personal supplies and incidental expenses. Full-time tuition rates vary according to programs of study.

Students or graduates having any delinquent accounts will not be issued an Official Transcript, Certificate, Diploma, or Associate of Applied Science Degree until all accounts are current.

Veterans Administration Attendance Policy

Students attending Metro Business College and receiving Veterans benefits are expected to maintain excellent class attendance. It is a Metro Business College belief that regular and punctual attendance is important. All absences, tardies and early exits are recorded.

VA eligible students must maintain an attendance average of at least 80% evaluated monthly. Failure to maintain this standard will lead to a 30 day probationary period. If the minimum standard is not achieved through the probationary period, termination from benefits will result. Mitigating circumstances will be reviewed by school officials for further consideration. (Up to five percent additional percent if documented.)

Books

All workbooks are considered property of the student upon issuance. All textbooks will be checked out for student use and returned to the College at the end of the quarter. Massage Therapy students will be issued a Massage Theory book upon entering the program and will retain possession of the book upon graduation.

Schedule of Student Fees and Tuition

Fees and Tuition for Certificate, Diploma, and Associate of Applied Science Degree Programs of Study. Total tuition is figured by multiplying the number of terms in a program by the term tuition listed below.

Fees

Application Fee.............................$ 25.00
Administrative Fee..............................$100.00

Programs Fees

Massage Therapy..............................$400.00
Medical Assistant..............................$120.00
Medical Billing & Coding Specialist..........$600.00
Medical Specialist............................$120.00

Term Tuition

Certificate Programs:
Administrative Assistant.......................... $3750.00
Massage Therapy.................................. $3750.00
Medical Assistant............................... $3750.00
Medical Externship - $750.00

Associate of Applied Science Degree Programs:
Business Administration.......................... $3750.00
Medical Specialist............................... $3750.00
Medical Externship - $750.00
Medical Billing & Coding Specialist.......... $3750.00

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